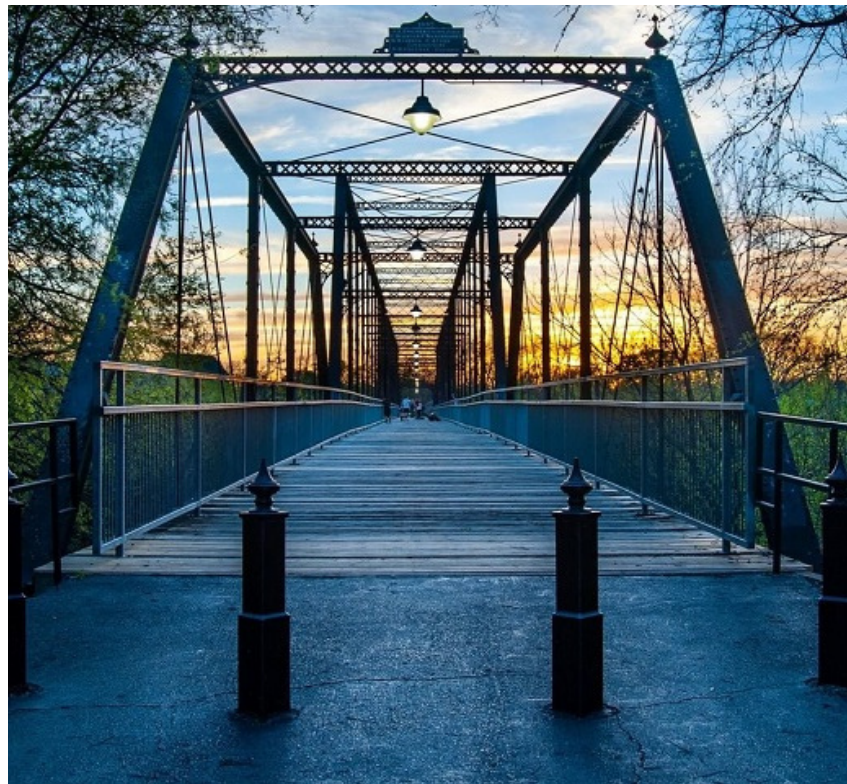


welcome

DEAR GUEST:

Nice to meet you. *welcome* to Retreat on the River! We're glad to have you.

Matt and I have been married for 16 years and have two very busy kids. We spend our "spare time" watching our son play baseball and enjoying our daughter playing volleyball. We LOVE to travel the world and have been lucky enough to see so many amazing places.



I am an interior designer for private airplanes as well as a professional travel agent. Both professions have allowed me to see the world, and I love every minute of it.

Matt is in marketing and advertising. Because of his job flexibility, he has been able to travel with me over the years.

Matt grew up in New Braunfels and loves to fish and be on the water. We fulfilled his wish of owning waterfront property by purchasing this little Retreat on the River. This is our escape from reality. We hope you are able to escape, too. Enjoy.

Matt & Nikki

CONDO RULES

a friendly reminder



NO PETS

We love animals however pets are not allowed in the condo. We have a child who is extremely allergic to pet dander, and we strive to keep the condo safe for our family.



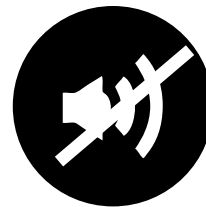
NO PARTIES

No parties are permitted in the condo.



NO SMOKING

Please kindly do not smoke inside the condo. You may smoke in the outdoor grass areas. \$250 fee for additional cleaning if rule is broken.



QUIET TIME

Please respect our neighbors by keeping the noise down after 9pm.



ENJOY YOURSELF!

We hope you enjoy your stay. Thank you for checking out by 11 am to allow our crew to turn the unit over for our next guest.

Check-In: 4:00 PM
Check-Out: 11:00AM

ARRIVAL

details

Condo Address: 730 E Mather St. Unit C202, New Braunfels, Texas 78130

To Unlock: Press the "Yale" button at the top of the keypad to light up the numbers.
Enter code: 6413 ✓

To Lock: Press "Yale" button and door will light up and lock.

1

2

Please message us on the airbnb or Vrbo messaging system as that is our main way to communicating with our guests.

3

The guest booking the reservation [Primary Guest] MUST BE present as you are responsible for your guests. No refunds if rule is broken. Please limit the communication to the primary guest and the host(s) only.

4

To help during your stay, we will provide the following:

- 2 rolls of paper towels
- 2 rolls of toilet paper per bathroom
- 3 washing machine pods
- 3 dishwasher pods
- 3 coffee pods with creamer and sweetener
- 3 trash bags

We welcome you to visit a nearby grocery store or bring your own should you require additional quantities for your stay.

RETREAT ON THE RIVER

H O S T E D B Y

Matt & Nikki

IMPORTANT TIPS FOR YOUR STAY

SIX PERSON MAX

1 Due to regulations outside of our control, the condo only holds a max of 6 persons for overnight stays. Wristbands are required to access to all the amenities on the property. These must be used at all times during your stay.

NO MAIL

2 Please do not send any mail or shipments to the property. We are not responsible for any mail or packages or making sure you receive them. The mailbox is not monitored.

CEILING FANS

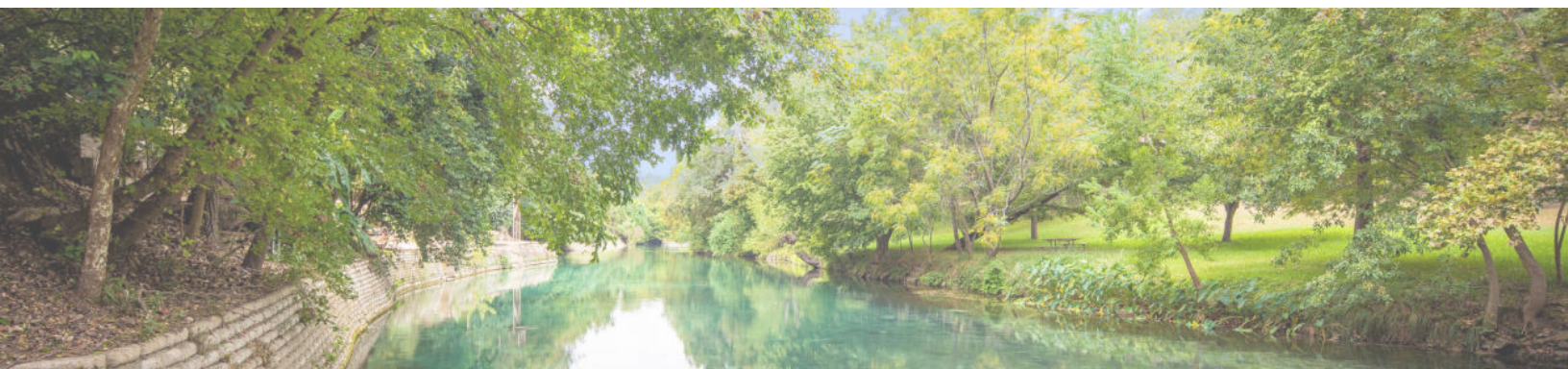
3 Ceiling fans and lights are controlled by a remote. Once the switch on the wall is turned on, you can change the fan speed and dim the lights through the remote. Please use the remote labeled for each room.

PARKING+TOWING

4 Our guests are provided with two reserved parking spots and 2 yellow parking tags for your vehicles. Each car parked in the provided spots MUST have the yellow tag hanging in their car at ALL times. We recommend you grab your tag from inside the condo and immediately put in your vehicle upon check-in. The towing company is onsite 24/7 and will tow cars. We will not be responsible for any cars towed without tags. Additional vehicles can park in unmarked parking spots (with tag) or on E Mather St. without tags. Only cars, trucks, and mini vans can park in reserved parking spots. RV's, trailers, company work vehicles must be parked on E Mather St. to avoid being towed.

5

SCAN FOR
RECOMMENDATIONS



CONDO GUIDE

Below are a few helpful tips and instructions on how to make your stay more comfortable and enjoyable!



TEMPERATURE

The condo has a smart Nest system. You can control the temperature on the system located on the wall near the kitchen. Please set temperature to 74F when not in the condo. Anything under 70F will freeze up the exterior unit. The service bill will be your responsibility.



TV & APPS

The Living Room TV is a "Smart TV". All Apps are available along with some live tv features from Samsung and Roku Live. You may sign into your personal accounts from the menu to watch live TV and browse your favorite shows. We have basic cable should you not have any accounts for the apps.



LAUNDRY

The condo has a washer and dryer. Please use the provided PODS for washing. We will provide you with 3 pods for your stay. Should you require additional pods, we invite you to bring your own.



TRASH

There is a dumpster in the parking lot to throw away all trash after the can inside is full.



WIFI

Network: WaterwheelC202
Password: NEWBC202 (case sensitive)



BLINDS

Blinds in living room + bathrooms are cordless. Open the blinds slightly and then push up gently from the bottom. To close, gently pull down until blinds touch window seal.

NEW BRAUNFELS, TEXAS

GETTING AROUND AND PARKING

There are a variety of ways to get around New Braunfels + Gruene, including areas you can walk to, as well as Uber and Lyft.



PARKING GUIDELINES

You are welcome to park two cars in the parking lot over the course of your stay. Please **ONLY** park in C202 reserved spots. One spot is next to the C building and the other is next to the pool.

You **MUST** hang the parking tags in your car immediately upon arriving. All cars without tags will be towed at **OWNERS EXPENSE**.

Any additional cars can park alongside the road outside of the parking lot or in spots not reserved for other units.

Please ensure no valuables are left in your vehicle overnight

**730 E. Mathers St. Unit C202
New Braunfels, Texas 78130**

RETREAT ON THE RIVER

EMERGENCY

Contacts



YOUR HOSTS

MATT + NIKKI GLEDHILL

Contact us on vrbo chat

Emergency P: 512.297.4845 or 210.364.5529

After Hours: Expect Delay in response 10PM-7AM



MEDICAL EMERGENCY

CALL 911

in case of

emergencies

CRISTUS SANTA ROSA HOSPITAL

T: 830 606 9111

A: 600 N Union Ave, New Braunfels, TX 78130



PHARMACY

CVS PHARMACY

T: 830 629 5096

A: 210 North Business Ih 35, New Braunfels, TX 78130



FIRE DEPARTMENT

T: 830 221 4200

A: 169 Hill St, New Braunfels, TX 78130,



ROADSIDE

Will Tow

T: 512 738 5748

A: 1330 SH-123, San Marcos, TX 78666

CHECK OUT 11:00 AM

Checklist

1

TRASH INSTRUCTION

Please take all trash from unit and dispose in dumpsters onsite.



2

LAUNDRY INSTRUCTION

Please leave all linens out to be serviced by housekeeping.



3

KITCHEN INSTRUCTION

Please load the dishwasher and start the cycle prior to your departure .



4

BLINDS INSTRUCTION

Please pull down and close all window blinds especially in the living room. This will help keep the unit cooler especially during the hotter summer months.



5

AC/HEAT INSTRUCTION

Please leave AC on 74 or heat on 68 when you leave.



We hope you enjoyed your stay!